

know, we'll have concrete evidence to work on next year.

VICE-CHAIRMAN BLOSSMAN: That's what I'm just going to ask about the due process issue, I don't buy into it, but just for sake of argument, if they're willing to give you your out on your due process issue, why don't we take it? They're giving you a way to say we're not going to fight you on due process, take it.

COMMISSIONER OWEN: I don't think they have a due process case.

VICE-CHAIRMAN BLOSSMAN: I don't either but I'm just saying.

COMMISSIONER SITTIG: Well I respect both of ya'lls legal minds, so I'm not going to worry about it.

COMMISSIONER DIXON: You should stop practicing without a license.

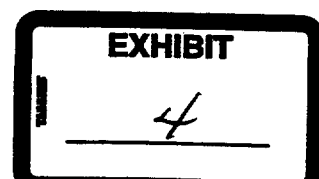
CHAIRMAN FIELD: Let's vote.

COMMISSIONER SITTIG: And let me say this before-- we all discussed a lot of next month on a month to month bases, this Commission can come back, we all know it, next month and take this issue up for reconsideration. So, I think that should put that.

CHAIRMAN FIELD: No, the motion hasn't changed, the motion hasn't changed. I think Commissioner Sittig had restated his motion and I re-second it and now we will vote. First of all I ask is there any objection to the motion?

(NONE VOICED) Hearing none, it's so ordered. Thank ya'll very much.

MS. GONZALES: Exhibit 12 has been passed. Exhibit 13 is a report of Supervising Attorney Vanessa Caston and Staff Attorney Brandon Frey concerning the LPSC Collaborative Workshop at the request of Commissioner



Dixon.

CHAIRMAN FIELD: Mr. Frey.

MR. BRANDON FREY: Good morning Commissioners, Brandon Frey on behalf of Staff. I'm just going to hit the high points of the report that we provided to you outlining the series of Collaboratives that Staff held with the Competitive Local Exchange Carriers and the Incumbent Local Exchange Carriers in Louisiana. At the Commissions October Business and Executive Session, Commissioner Dixon directed Staff to range a series of Collaborative meetings to discuss issues involving both Incumbent and Competitive Local Exchange Carriers in Louisiana. The purpose of these Collaboratives where to assist the Commission and Staff and interested parties in gathering information about the current process procedures and services being used by CLECs and ILECs operating in Louisiana. Second the Collaborators where to be instrumental in the developing and implementing solutions to the problems that are experienced by the carriers. Commission Staff asked for suggestions from both CLECs and the Incumbents to identify topics that needed to be addressed. Comments where received from a number of CLECs. Following the receipt of these comments, the Commission Staff conducted a total of nine days of Collaborative Workshops in an effort to further promote competition in the Local Telecommunications Market in Louisiana. These workshops provided an opportunity for dialog between the CLECs and ILECs in an informal setting to discuss numerous operational issues. The issues covered include customer conversions, trunking issues, provisioning

maintenance and repair, collocation, order processing, BellSouths OSS, information available on BellSouths website, CLEC training and access to poles, ducts, and conduit. In each workshop, a list of action items was developed relative to those issues that can not be resolved during that session. Commission held it's final workshop on May 16, 2001, which was designed to finalize the pending action items. These action items have been continuously monitored and updated each workshop until they were mutually considered resolved or closed. Staff reminded the parties that any party may bring up and unresolved issue through the Commissions formal complaint process proceedings. Numerous issues discussed at these workshops resulted in process improvements designed to further enhance existing processes. Issues involved being service advocacy to the CLECs by BellSouth resulted in the creation of a Louisiana based service advocacy center designed to help complete UNI takes for CLECs within BellSouths network organization. Additionally BellSouth created a regional CLEC user groups initiative designed based on the Louisiana initiatives. This group held it's initial meeting on March 22, discussing UNIP. The second form was held on March 29, 2001 on collocation, and the CLECs have chosen to meet every two months in order to continue the dialog that began with the Louisiana workshops. Staff believes these Collaborative workshops were a huge success because they allowed the parties an opportunity to mutually identify resolved issues in an informal form without the need of formal regulatory proceedings. Further because many of BellSouths systems and processes are of a regional nature, all process improvements made as a result of Louisiana workshops have been a

benefit to the CLECs operating not only in Louisiana but throughout the BellSouth region. That concludes my report, I'll be happy to answer any questions.

CHAIRMAN FIELD: Commissioner Dixon.

COMMISSIONER DIXON: I want to thank Brandon and Staff, mainly Vanessa Caston for all of the hard work we've done on these Collaboratives. I also want to thank the CLECs and Bell. It's been a long time coming but I think we're really getting there. We have what, five months or four months it is before we, I mean what is it before we actually come up with an informal report to finish all these little loose ends.

MS. VANESSA CASTON: When you say to finish the loose ends, we were under the impression that we had done all the work that we needed to do on the Collaboratives with the report that we submitted to the Commissioners. Now there are items that are still open and those items should the CLECs not, and should BellSouth and the CLECs not be able to agree--

COMMISSIONER DIXON: That's what I'm talking about.

MS. CASTON: We said, the formal administrative process is still open to them and we've also had the 271 proceeding where some of these items may fall into. But there options are still there to file complaints with the Commission. We think that at this point the CLECs have to take the ball, if there are any problems that we've not covered in these Collaboratives or there are any problems that we can't bring up in the 271.

COMMISSIONER DIXON: And we've done everything that we were suppose

to go into and look at on the sides.

MS. CASTON: We have.

COMMISSIONER DIXON: Great. Okay. Thank you all so much and again CLECs you know the next step. We are looking for easier ways to do business, easier connectability. And again it was a long drawn out process but I think we had a chance to look at everything and things are in place except they have a little more cooperation, a little more willing to negotiate and work things out so that we can have competition in this state. Thank you so much. Unless you all have any questions.

CHAIRMAN FIELD: No, I would just like to publicly commend Commissioner Dixon, this was kind of her brain child, and as well as the Staff, and the participants for working so hard. If I'm correct, I believe, we are the only state that has instituted a procedure like this, and I think it did save a lot of time and a lot more agreements was reached through this Collaborative process, and I wanted to thank you, Commissioner Dixon.

COMMISSIONER DIXON: And we hope with the region with some of the
little problems that we were having to so thank you again
Staff and thank you, Mr. Chair.

CHAIRMAN FIELD: Thank you Ms. Caston and Mr. Frey.

MR. FREY: I'm going to sit up here incase ya'll need me on the next one.

MS. GONZALES: Exhibit 14, U-24458, U-25131. In re: South Coast Gas Company, ex parte. Application for authority to realign gas cost to comply with Commission Order U-22407 and request for a rate adjustment and miscellaneous

roll just for the record.

COMMISSIONER DIXON: Okay, that's your prerogative.

MR. FREY: Thank you Commissioners.

CHAIRMAN FIELD: Thank you Mr. Frey and Ms. Dismukes. I think we do appreciate all the work you've done.

OFF THE RECORD

BACK ON THE RECORD

CHAIRMAN FIELD: Ms. Gonzalez if you'd read the next exhibit please.

MS. GONZALEZ: Exhibit No. 23, Docket No. U-22252 Subdocket E, LPSC, ex parte. In re: Consideration and review of BellSouth Telecommunications pre-application compliance with Section 271, the Telecommunications Act of 1996 to provide a recommendation to the FCC regarding BellSouth's application to provide interLATA services originating in-region. This proceeding was instituted by BellSouth on April 20, 2001 and published in the Commissions Official Bulletin dated April 27, 2001. Cox Louisiana Telecom, Sprint Communications, COVAD Communications, MCI WorldCom, KMC Telecom, AT&T, SECCA, Xspedius Corporation, NewSouth Corporation and Access Integrated Networks all intervened and filed comments. Two additional rounds of comments were filed on various issues. Staff recommends that the Commission find that BellSouth is in compliance with the requirements of the Telecommunications Act of 1996



including the check list requirements in Section 271 C2B and the FCC's Orders promulgated thereunder. And therefore, endorse the application of BellSouth.

Further Staff recommends that the Commission take action in addition to finding that BellSouth is in compliance in order to ensure that competition in the local telecommunication service market continues to flourish in Louisiana. To this end, Staff recommends the Commission enter a separate Order amending its rules for competition and the local telecommunications market which it briefly outlined as follows: 1) that the Commission adopt the conclusion in the Order issued by the Georgia Public Service Commission in Docket No. 10692-U, dated February 1, 2000. 2) The Commission order BellSouth to provide its ADSL service to end users over the high frequency portion of the same loop being used by a CLEC to provide voice service under the same terms and conditions that BellSouth offers the high frequency portion of its loops to CLECs in line-sharing arrangements. Staff further recommends that the CLEC shall be prevented from charging BellSouth for use of its UNE loop. 3) That the Commission prohibit BellSouth from engaging in any win back activities for 7 days once a customer switches to another local telephone service provider, including prohibiting BellSouth's wholesale divisions from sharing information with its retail divisions at any time such as notice that certain end users have requested to switch local service providers and also prohibiting BellSouth from including any marketing information in its final bill sent to customers that have switched providers. 4) That the Commission order BellSouth to waive any application fee or charges that

would otherwise be due from a CLEC that decides to reconfigure its existing collocation power arrangement so as to purchase smaller increments of power from BellSouth BDFB, rather than directly from BellSouth's main power board. Further, Staff recommends that the Commission order BellSouth to provide CLECs with an additional option by allowing CLECs to purchase power directly from an electric utility company. BellSouth shall waive any application fee or charge that would otherwise be due from a CLEC that decides to reconfigure any existing collocation power arrangement so as to purchase power directly from the electric utility company as provided herein. 5) That the Commission order BellSouth to allocate security costs on a square foot basis rather than on the basis of the number of occupants in the central office. 6) That the Commission establish a cageless collocation interval of 60 calendar days for ordinary arrangements and 90 calendar days for extraordinary arrangements. Such intervals shall run from the date of firm order. The terms "ordinary" and "extraordinary" shall have the same meaning as ascribed to them in General Order dated October 9, 2000. BellSouth shall be permitted to file for waiver of the applicable benchmarks in appropriate circumstances. 7) That the Commission open a docket in accordance with Commission Order U-22020 to review the wholesale discount rate previously established by the Commission. 8) That the Commission direct Staff to develop a monetary penalty in its 6 month interim review of Docket No. U-22252-C to be implemented upon BellSouth, excuse me, to be imposed on BellSouth to ensure that the implementation of fully parsed CSR data functionality occurs as

scheduled. Such penalty should take effect only after BellSouth has obtained FCC approval to offer interLATA services in Louisiana. 9) That the Commission order BellSouth to implement the C-Order process no later than April 1, 2002. Further, Staff recommends the Commission direct Staff in the 6 month review process in Docket No. U-22252C to develop a measure to track the number of premature disconnects resulting from the two-order process utilized by BellSouth for UNE-P conversions; and to include the measure in Tier-1 and Tier-2 remedies as appropriate. Such penalties to be implemented upon the FCC's approval of BellSouth's petition to provide interLATA service in Louisiana. Any questions, we have attorney, Supervisor Vanessa Caston.

CHAIRMAN FIELD: Does the Commission desire to have any discussion or is anyone ready to make a motion?

COMMISSIONER DIXON: I want some discussion.

VICE-CHAIRMAN BLOSSMAN: Discuss or make the motion first?

CHAIRMAN FIELD: Either way.

COMMISSIONER DIXON: Call it Jimmy.

CHAIRMAN FIELD: Ms. Caston, you want to come forward and explain the Staff's position?

MS. VANESSA CASTON: I can go through the 9 recommendations. The overall recommendation is that we approve BellSouth's application that's before us now and this is the third time that it's been before us. And there are actually 9 separate recommendations that the General Counsel has already gone through. We

are making no changes to the recommendation.

VICE-CHAIRMAN BLOSSMAN: Okay, we'll I'll make a motion that we accept Staff recommendations and I know that there was some concern amongst the Commissioners about the ADSL service, and I would ask that we approve -- accept Staff recommendations with, just to ask the Staff then to look into and work with BellSouth to determine if ADSL service can be added to the UNE lines sometime in the future.

CHAIRMAN FIELD: Commissioner Blossman, I'll second that if you would accept this amendment. I would like to amend your motion to ensure that it is clear that any anti-competitive behavior such as a violation of the win back provisions are subject to fines and penalties at the Commission's discretion.

VICE-CHAIRMAN BLOSSMAN: That's fine.

COMMISSIONER DIXON: A little discussion.

CHAIRMAN FIELD: Alright, we'll now have discussion.

COMMISSIONER DIXON: Discussion. I want to take a minute to congratulate BellSouth for all the extensive work that they've done. I was fortunate enough and blessed to be able to work on the collaborative's with BellSouth along with the CLECs and I do want to thank the CLECs for all of their work and time, congratulate them because they work diligently. I know it was a lot of long hours. I know it was a lot of back and forth in trying to accomplish this task. I'm supporting the issue before us today after going through all of the collaborative efforts we went through and all of the back and forth and we do have a copy of the

final final on the collaborative's and on that you will see that there might be a few outstanding issues. Most of those issues will be taken care of in a docket. And I do have a commitment because there was one little nit picking thing for me, on what we did when it relates to high cuts and a few other things, but from Georgia, Alabama, and Louisiana that the key Staff will get together on that and we're going to meet and work out those last minute bugs as it relates to the C-Win Center and the LCSC Center. But other than that I just want to tell you that when we really -- when great minds get together and go around a table -- and we really want to work something out, we do. And I do want to say today that I feel Louisiana is capable as far as doing the actual connections and actually doing the business. But we have a few things that are connected in other states that we need to kind of get beyond the scope on and I think we will have full competition in the State of Louisiana and we will past muster with the FCC. Thank you.

CHAIRMAN FIELD: It's been moved by Commissioner Blossman and I've seconded with my amendment; his motion and he accepted it. Is there any objection? (NONE VOICED) Hearing none, it's so ordered.

COMMISSIONER DIXON: One comment Mr. Chair. I wanted to make the announcement that everybody knows that we're not having the FCC 706 hearings that we had planned for Shreveport. They have been postponed and rescheduled. We're hoping to have those hearings sometime in late October, early November and we invite anybody who wants to be a part of it. It has to do with rural deployment and rural Louisiana and they do want to have hearings here. So with

that, thank you Mr. Chair.

COMMISSIONER SITTIG: Will that be in Shreveport Commissioner Dixon?

COMMISSIONER DIXON: They would like to go somewhere in the North and we looked at Shreveport because it was close to Texas and it was kind of close to, what is that, Arkansas.

VICE-CHAIRMAN BLOSSMAN: It's real close to Arkansas.

COMMISSIONER DIXON: That's what I'm getting at. But it's Texas and Arkansas and it allows --

COMMISSIONER SITTIG: They didn't want something more central?

COMMISSIONER DIXON: You close to Mississippi?

VICE-CHAIRMAN BLOSSMAN: Well no, I am.

COMMISSIONER SITTIG: I'm North of Crowley.

COMMISSIONER DIXON: No Mr. Sittig, we kind of got to get another state involved and that's why we kind of picked Shreveport or Caddo. And Mr. Owen we will be calling you because we would like to visit your area and we would like you and your Staff to kind of host us when we do that. I happen to still sit on the Joint Board for 706 and we will finish that deployment Mr. Sittig in your area. Mamou, Lucy and --not Lucy. Some of those little bitty areas where you weren't getting any deployment, we're going to be deploying on up in there.

COMMISSIONER SITTIG: Thank you Commissioner Dixon, I really appreciate that.

CHAIRMAN FIELD: Before we go to the next exhibit, I would like a

representative of BellSouth just to confirm what I've read in the paper and understand that your plans are to file with the FCC before October 1. Would someone just confirm that? Mr. Oliver?

COMMISSIONER DIXON: You need to come to the mike, they can't get you. I'm sorry. I could see the recorder.

COMMISSIONER SITTIG: We can see you pretty good. We just can't hear you.

COMMISSIONER DIXON: We don't have video conferencing yet but it's coming soon.

MR. BILL OLIVER: I'm working on two suits for Tubby now that he's gone down in size. I'm just going to give him one and let him make two out of it. I'm Bill Oliver, State President for BellSouth. We're in the process of updating affidavits right now. We'll be putting those together. We plan to submit them as soon as possible. My hope is that we can get them in prior to October 1 and that's what we plan to do. If it's October 2nd or 3rd, as long as we've got quality affidavits then we'll be processing them that way.

CHAIRMAN FIELD: Thank you Mr. Oliver.

COMMISSIONER OWEN: Mr. Oliver, I've told you this privately and I'll repeat it publicly. If you get FCC approval to go into the long distance business in Louisiana and BellSouth doesn't treat its long distance customers any better than some of these inter-exchange carriers have done, I'm going to be very disappointed that I voted for this.

MR. OLIVER: I appreciate that. It sounded a lot friendlier in public than it did in private.

VICE-CHAIRMAN BLOSSMAN: I just want to say one thing that this issue's been before us and back before us and back before us again I guess since I've got on the Commission and I tell you time flies when you're having fun because its been five years and I sure hope that the FCC approves it and our constituents and the people of Louisiana really will benefit from this. So we thank y'all very much.

MR. OLIVER: We appreciate all of the attention and time that y'all have provided to us on this issue. Thank you.

CHAIRMAN FIELD: Thank you Mr. Oliver. Next item.

MS. GONZALEZ: Exhibit No. 24, Docket No. U-20925 (FRP 2000), Louisiana Public Service Commission, ex parte. In re: Investigation of Entergy Louisiana Inc.'s rates, charges, services rendered and operations. (Formula Rate Plan- 2000) On August 1, 2000, pursuant to its FRP filing, ELI reduced its retail rates by \$24, 773,000. At that time the Commission directed Staff to continue its investigation in the 2000 FRP Docket. After extensive discovery and further analysis, the Commission Staff and ELI have entered into a proposed settlement of all but one issue in the case that would reduce ELI's base rates by an additional \$3,465,000. That additional reduction would also be effective as of August 1, 2000 with appropriate interest added to that base figure. In addition, a credit of \$2,267,000 (plus appropriate interest) would be returned to ratepayers. The Commission approved the proposed settlement, the only issue remaining to be

BEFORE THE
LOUISIANA PUBLIC SERVICE COMMISSION

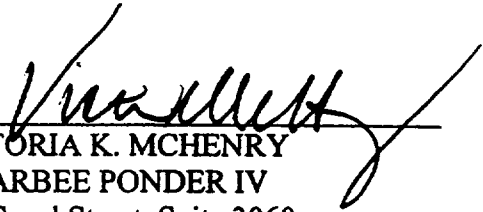
In Re: BellSouth Telecommunications, Inc.) Docket No. U-22252
Service Quality Measurements) Subdocket C

BELLSOUTH'S COMPLIANCE FILING

Pursuant to the Commission's General Order of May 14, 2001, BellSouth Telecommunications, Inc. ("BellSouth") hereby submits the following compliance documents:

1. Revised Self-Executing Enforcement Plan with exhibits:
Exhibit A – Fee Schedule
Exhibit B – SEEM SubMetrics
Exhibit C – Statistical Methodology
Exhibit D – BST SEEM Remedy Procedure
2. Revised BellSouth Service Quality Measurement Plan (SQM) dated June 27, 2001.
3. Revised "Redlined Version" of BellSouth Service Quality Measurement Plan (SQM) dated June 27, 2001.

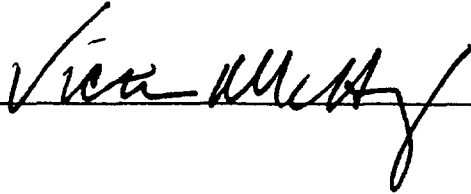
Respectfully Submitted on this 27th day of June, 2001.


VICTORIA K. MCHENRY
L. BARBEE PONDER IV
365 Canal Street, Suite 3060
New Orleans, LA 70130
(504) 528-2050

ATTORNEYS FOR
BELLSOUTH TELECOMMUNICATIONS, INC.

CERTIFICATE OF SERVICE

This is to certify that a copy of the above and foregoing has been served upon all parties of record by federal express this the 28th day of June, 2001.



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